

Aboriginal and Torres Strait Islander Health Practice Occupational Therapy Chinese Medicine Chiropractic Dental Medical Medical Radiation Practice Nursing and Midwifery

Optometry Osteopathy Pharmacy Physiotherapy Podiatry Psychology

Australian Health Practitioner Regulation Agency

Agency Management Committee

Experience Manager

6.3. Response to the Notifications Think Tank

6.4. Our work in NSW - Jane Eldridge, Interim NSW State Manager

Meeting number: 2017-10-17 AManC Meeting date: 17 October 2017

Meeting time: 10:00 – 14:00 – business meeting Meeting venue: Sydney Office

Business meeting agenda 1. In-camera discussion (if required) 2. Welcome to country 2.1. Apologies for absence 2.2. Disclosure of any conflicts of interest in relation to agenda items 2.3. Approval of agenda 2.4. Record of previous minutes and Communiqué 2.5. Actions arising 3. Chair and member reports 3.1. Chair report 3.2. Forum of NRAS Chairs Feedback 4. CEO reports 4.1. CEO update 5. Items for decision - Nil 6. Items for discussion 6.1. Presentation: Practitioner and Notifier Feedback and Experience - Susan Biggar, National **Engagement Advisor** 6.2. Presentation: Overview of Bevington Review – findings, actions, outcomes and next steps. 6.2.1. Presentation: The Example of the Customer Service Team – Georgina Andrews, Customer

Business meeting agenda

- 7. Items for noting
 - 7.1. Effectiveness Review Action Plan
- 8. Other business
 - 8.1. AManC 2018 meeting dates
 - 8.2. Meeting evaluation

Members should notify the Chair should they wish to discuss any items for noting. If not then it is assumed that the Committee will note the recommendations without discussion.

Next meeting: 21 November 2017, 11:00 to 13:00 via teleconference.

References in these papers to the National Law refer to the Health Practitioner Regulation National Law, as in force in each state and territory (the National Law).

All papers prepared by the Australian Health Practitioner Regulation Agency.