

AGENCY MANAGEMENT COMMITTEE

Meeting Number 21
14 December 2010
10:00am to 2.30pm

AHPRA National Office
Level 7, 111 Bourke Street, Melbourne

The meeting will be held in the Boardroom on Level 7

Part One

1. **Record of previous meeting**
2. **Disclosure of any conflicts of interest in relation to agenda items**
3. **Current situation**
 - 3.1. Update from Chair, CEO and members
 - 3.1.1. Lessons from Medical Renewals
 - 3.1.2. Updated Management Calender
 - 3.2. Action Summary
 - 3.2.1. 2011 Budget for meetings outside Melbourne
4. **Items for Decision**
 - 4.1. Policies
 - 4.1.1. Investment Policy
 - 4.1.2. Fee Setting Policy
 - 4.1.3. Enquiries and Contact Centre Strategy - presentation
 - 4.1.4. Draft Corporate Plan and joint Board Planning update

5. **Performance Reporting and Risk Management**
 - 5.1. Operational Update
 - 5.2. Business Improvement Strategy - presentation
6. **Items for Information**
 - 6.1. Key issues from November board meetings
7. **Other business**