

Community Advisory Council communiqué

August/September 2023

The Community Advisory Council (CAC) met face to face and virtually on **Thursday 31 August and Friday 1 September 2023**. This communiqué highlights key discussions and considerations from the meeting.

The Chair welcomed members to the meeting and acknowledged the Traditional Owners of the lands on which the meeting was being held and paid respect to their Elders, past and present.

Matters that were considered and discussed by Council members included:

- work on consumer health complaints & Ahpra's raise a concern webpage
- Health, Equity and Access project update
- the disparate voice project meeting summary
- update on the model for sexual boundary misconduct committees
- consultations feedback review - Cosmetic Surgery
- consultation - Strengthening the involvement of consumers in accreditation

Members noted CAC members' reports – feedback from projects and committees.

Work on consumer health complaints & Ahpra's raise a concern webpage

Members:

1. noted the CHCRG project overview, which summarises the project deliverables and engagement activities undertaken in the consumer health complaints project at Attachment A,
2. discussed and provided feedback on the approach to the project report, and
3. reviewed and provided feedback on the updated design concept of the raise a concern landing page.

Health, Equity and Access project update

Members noted a presentation on the work that Ahpra is undertaking on the Inclusive Language Project. This project would be developed by the CAC and then have it endorsed by the Ahpra Board and used across the Scheme.

The disparate voice project meeting summary

Members noted the summary of meeting and the verbal update from the Chair highlighting the discussions including what the main goal of the group is.

Members discussed the benefits of having community members who are not past or present lawyers or accountants but members who have lived experience. This has implications for recruitment and mentorship of community members but would provide Ahpra with the best value for their community representation.

The Chair suggested that it would be useful to include a sentence on the communiques that go to National Boards that if there are any emerging topics they would like discussed they are welcome to include them to a future CAC meeting.

Update on the model for sexual boundary misconduct committees

Members noted the update on the MBA, NMBA and multiprofession misconduct committees are progressing to parity of membership i.e., equal number of practitioner and community members. Implementation is progressing with a number of Boards already taking steps to amend their terms of reference. Progress on implementation will be reviewed in 6 months.

Community Advisory Council

Please advise the Community Advisory Council if you have any emerging topics for discussion for their upcoming meetings.

The next meeting of the Community Advisory Council is confirmed for 30 November 2023 via Microsoft Teams.

Patricia Hall

Chair