

How to guide: Change your password



We've changed how you can renew your general, specialist or non-practising registration. You can only do this online. This means you need to log in with a secure password.

This guide will help you to update your password if you have forgotten it or would like to change it.

We also need your current email to make sure you receive the email renewal reminders. If you need to update your email, see 'How to guide – Change your email.'

You can do this from any computer connected to the internet. This might be your own computer, one at your work, a friend's or family.

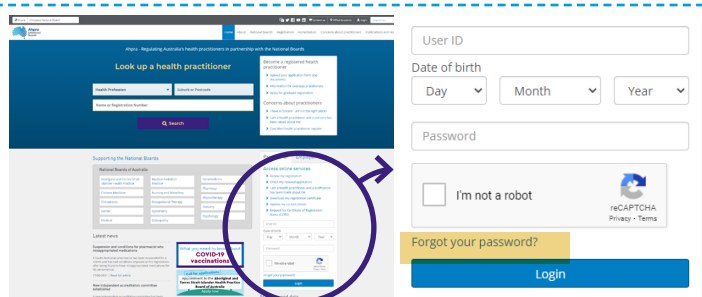
Step 1

Go to the Ahpra website www.ahpra.gov.au

Scroll down on the right to find a log-in box with the heading 'Access online services'.

- You can also go directly to www.ahpra.gov.au/login

Click on 'Forgot your password?'



Step 2

- Enter your User ID – it's in the letter we sent you.
- Enter your date of birth.
- Click 'Submit'.

Step 3

Check the email we have for you on file. We will send you a validation code.

Copy that code and return to the internet page:

- Enter the validation code we sent you in the box.
- Click 'Validate'.

Enter validation code

A validation code has been sent to wxb74921@eoopy.com.
Please do not close this window before entering your code as it is unique to this session.

Step 4

- Type in your new password.
- Retype your password to ensure they are the same.
- Click 'Reset password'.

This will take you back to the log-in screen.

Reset your password

You must now reset your password.
Your password must

- be between 6 - 20 characters long
- contain at least one uppercase and lowercase character
- contain at least one number

Step 5

At the log in screen:

- Enter your User ID.
- Enter your date of birth and new password.
- Click on 'I'm not a robot'.
- Click 'Login'.