

Community Advisory Council communiqué

May 2024

The Community Advisory Council (CAC) met face to face and virtually on **Thursday, 30 May 2024**. This communiqué highlights key discussions and considerations from the meeting.

The Chair welcomed members to the meeting and acknowledged the Traditional Owners of the lands on which the meeting was being held and paid respect to their Elders, past and present.

Matters that were considered and discussed by Council members included:

- Notifier videos for the Ahpra website
- Overview of Queensland and NSW health regulation
- Progressing the webinar with Canadian researchers
- Ideas for professional development for CAC - induction and ongoing
- Endorsement for Scheduled medicines – Optometry Board of Australia
- CEO update

Members noted CAC members' reports – feedback from their additional projects and committees within Ahpra.

Notifier videos for the Ahpra website

The Regulatory Experience and Engagement team (REET) are updating and improving current notifier-directed videos on the Ahpra website by shortening, editing and using clear titles. They are also preparing to record new, short, and targeted lived experience videos with past notifiers.

Members:

1. noted the report and provided feedback on draft themes for re-use of existing video clips,
2. provide feedback on sample topics and interview questions for the new lived experience videos, and
3. provided advice about the potential range of notifiers and notifications for the proposed lived experience website videos.

Overview of Queensland and NSW health regulation

Ms Heather Edwards provided an overview of the co-regulatory jurisdictions, New South Wales and Queensland, and the functions of Ahpra, the National Boards, the New South Wales Health Care Complaints Commission and Health Professional Councils Authority and Queensland Office of Health Ombudsman.

Progressing the webinar with Canadian researchers

Members discussed arrangements to date for the proposed webinar with Canadian researchers on the experience of community members on regulatory Boards.

Ideas for professional development for CAC - induction and ongoing

Members discussed ideas for professional development for CAC members and the induction of new members. It was identified that the usual induction for National Boards does not meet the requirements for the CAC, nor is there a program of ongoing professional development. Suggested topics included the structure of internal Ahpra teams, a flowchart of the notifications process and outcomes, how triage, investigation and compliance works in Notifications.

Endorsement for Scheduled medicines – Optometry Board of Australia

Mr Stuart Aamodt and Ms Lynda Pham joined the meeting for this item.

Members discussed and provided feedback on the proposed changes to the draft revised standard and guidelines.

CEO update

Members noted the CEO update.

The next meeting of the Community Advisory Council is confirmed for 18 and 19 July 2024 at the Ahpra Brisbane office.

Kelli Porter

Acting Chair