

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Medication
Date: Friday, 20 January 2023 9:20:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Please don't council on line medication I rely on them as I'm in country town and can't always get to see a doctors we have only couple doctors so waiting time is long I'm 74 years old and need regular medication the tablets I'm on is blood thinners and others so we have to have visual appointment even though they know my medical history I try to make sure I have plenty of tablets but some times don't get to see doctors if you stop allowing Medmate ect then your taking away many patients who rely on them I don't know the issue as to why the government has a problem with this online method
Don't take away my needing there help
Thank you [REDACTED]

Sent from my iPhone

From:
To: [medboardconsultation](#)
Cc: feedback@medmate.com.au
Subject: Consultation: Revised Telehealth Guidelines"
Date: Friday, 20 January 2023 10:08:59 PM

I am concerned at reports regarding the current AHPRA consultation could result in limitations that will kill off the recent innovations in online service delivery such as medmate and instantscripts.

I have used the online services mainly for script renewals of existing issues. It is both increasingly difficult to see the GP in person and more expensive due to the increasing element of additional charges above the Medicare rebate. At a time such as this it is wrong, and even paternalistically restrictive to make it even more difficult to get simple script renewals for existing conditions.

For a while I could order script renewals online from my GP and pick them up at the surgery. That function has been taken down. At present I have to wait at least 2 weeks or more to make a booking with the GP in person.

At a time when Covid is still rife in our community and we can be quite reasonably concerned any unnecessary contacts, it is inappropriate to block these innovative online services.

Reintroducing restrictive practices by limiting simple access to repeat medication through online services is the wrong path forward. I have found the web-based services diligent in following up with phone consultation and very prompt script delivery. I urge AHPRA to consider carefully and refrain for reducing the flexible service options that are currently available.

Regards



From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: revised telehealth guidelines
Date: Tuesday, 31 January 2023 3:54:24 PM
Attachments: [image001.png](#)

Hello

I was encouraged to make this direct submission following completing an online survey regarding telehealth and proposed new recommendations.

I live in a reasonably large country town of 27,000 people also servicing a much wider area of smaller towns and farms. We have a Base Hospital and numerous medical clinics offering GP appointments. However, it is extremely difficult to get an appointment with **any** doctor in town, often needing to wait 4 months or longer for an appointment with my regular doctor. I am a Type 1 diabetic, and my husband is Type 2 and has additional mental health issues. Should I need a prescription urgently, my only option is to begin on the dot of 8.00am in the morning and begin ringing my regular doctor's surgery. I can make upwards of 100 phone calls in the morning, trying to just get a connection with the surgery. Often, when I finally get through it is to find that there are no more appointments available for that day. Services providing online prescriptions are invaluable in these circumstances when urgent medication, the lack of which is life-threatening, is required.

The situation regarding doctors and the lack thereof in country areas has been widely reported in the media, but unless you have experienced the frustration of trying and failing to get an urgent doctor's appointment repeatedly it is impossible to fully realise the situation. The whole issue of GPs in country towns is heavily politicised, and completely fails to service the communities they are supposed to care for. There are numbers of doctors at each practice, however most of them are migrants, challenged speaking English and therefore extremely difficult to communicate with. I have tried numerous times to build up a relationship with one or the other of them, only to find that just as they are beginning to understand my needs and treat me suitably they move on to 'greener pastures' in city areas. This is frustrating and disappointing to say the least.

In these circumstances an online consulting service comes to the rescue, providing much-needed scripts and referrals to specialists.

Regarding the latter, this brings up another issue. I find there is a reluctance with doctors in rural areas to send patients to specialists – whether because they want to keep the work in town, or think they know better I am at a loss to understand. Although I pleaded for a referral for my daughter's back pain I was finally forced to find a doctor through an online service. The result was my daughter needed urgent surgery and has been left with debilitating disabilities and chronic pain which could have been avoided had she been referred out of town earlier.

I am thankful I do not have small children, as many of my friends have resorted to presenting at

the hospital emergency department to get treatment for ailments such as tonsilitis and ear infections.

The doctors who are locals and have been practising in the area for a long time are mostly also the proprietors of the local GP clinics and as such they wield a huge amount of influence over the Health Area executives. Most of them have stopped providing bulk billing to **any** patients, which would be fine if you could see a doctor and get treatment for your condition. Recently I was told by a doctor to google my condition and get exercises from YouTube, and then charged \$80.00 for the consultation. Episodes such as these are just making a mockery of the whole medical system in this country which has the potential to be one of the greatest in the world if we could just leave the politics and money grabbing out of it and 'first – do no harm'.

Kind Regards

[REDACTED]
[REDACTED]
[REDACTED] [REDACTED] [REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:05:06 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 40 and live in [REDACTED].

Scripts, pathology.. there is a shortage of GPs in rural Australia

Poorer health outcomes for rural and regional Australians

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:06:52 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 24 and live in [REDACTED].

Mental health services and medical certificates for a low price since no dr's in my area bulk bill, and I am lower income and can't afford to go to the dr's

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:08:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 66 and live in [REDACTED]

I am still working varied shift work and this service has helped me in being able to talk to a doctor and get my prescription on line , this is very good service and should be kept at all times .

I would not be able to see my doctor because of opening hours and my work is all over Melbourne

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:08:56 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 34 and live in [REDACTED].

I rely on Telehealth for the ongoing treatment of chronic, lifelong medical conditions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:09:39 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 43 and live in [REDACTED].

Regional , rural and remote areas will suffer further without Telehealth

Communities of regional, rural and remote areas would have limited health options if Telehealth has limited access

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:10:45 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 38 and live in [REDACTED]

Medical certificates and when I can't get an appointment with my doctor or I have Covid symptoms and they won't see me.

Children can't wait days or weeks to see a doctor when unwell.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:12:04 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 26 and live in [REDACTED]

With the ever increasing prices on health care i have been unable to find a doctor to fill my prescription cheap enough

Limit access to this will cause myself and others stress when trying to get medical help or to continue to use medications thag may save lives

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:12:56 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 73 and live in [REDACTED].

nil

nil

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:13:44 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 44 and live in [REDACTED].

For urgent scripts when i cant get into see the doctor

I suffer from migraines and sometimes run out, so i need that medication urgently.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:14:16 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 35 and live in [REDACTED]

Repeat prescription
Medical certificates

With fewer GP appointments can be 3 weeks or more away.
I've used Telehealth to get repeat prescriptions when I've forgotten I needed a renewal and can't get into a GP
Also for medical certificates for work when I've had Flu/Gastro and should be around others (including GP) but need to provide documentation to claim sick leave but not sick enough to really need to see a doctor in person

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:14:52 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 43 and live in [REDACTED].

Prescriptions

Limit care to myself and the apoplexy I care for

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:15:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 46 and live in [REDACTED] .

I rely on Telehealth to keep me safe whilst having chemotherapy

Expose me and others to potential infection

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:15:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 33 and live in [REDACTED].

Repeats for contraception

Make thousands of women clog the waiting rooms at GP's purely for a repeat that can be given in 5 mins

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:15:39 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

Online scripts & telehealth

Adverse health outcomes

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:17:28 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

repeat prescriptions

Limiting access would clog up an already congested system. Going to the GP in person is unnecessary, especially if nothing has changed and there is no other need to see the doctor. Going to the GP just for a prescription is an inconvenience. It's time out of my life that I can use better elsewhere. It's an appointment that could be used by someone who needs it for something more serious.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:19:25 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 54 and live in [REDACTED] .

Repeat prescriptions

I'm a fifo worker, Telehealth helps me with prescriptions that I don't necessarily need to see a doctor for every time I'm home. To take this away would be an inconvenience.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:19:38 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

I live in remote Western Australia and our clinic is always booked well in advance. The nearest large town in 4 hours away.

It would be a costly mistake dervish for me to visit a medical centre as I would have to drive.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:20:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

I rely on Telehealth quite strongly at times as it can take up to 9 weeks to be able to see a GP in Port Hedland. There are some prescriptions, such as Valtrex that I simply cannot go without and online telehealth is the only way that I can get my script before running out

limiting access may mean that I end up becoming unwell due to not being able to access medications that are imperative to my health because there is often a 2 month wait to see a doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:20:37 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 26 and live in [REDACTED].

I rely on Telehealth for repeat prescriptions, medical certificates & referrals

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:20:59 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 60 and live in [REDACTED].

Repeat Prescriptions, no time to physically see a GP, appointment times don't suit my work/life

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:22:49 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

I'm not always well enough to get to my gp personally. I have very complex chronic physical and mental health issues.

It would mean I would sometimes fail to take my medications.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:23:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

I rely on telehealth for prescriptions when unable to get a Doctors appointment.

Will restrict quick medical help by not being able to get scripts

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:23:45 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I rely on the online Telehealth providers because I can't always get an appointment with my regular GP for repeat prescriptions due to their backlog of patients, and this online service helps me get access to the medications that I need on a regular basis without the abhorrent wait times.

It would mean that I could go without needed medications due to having to wait anywhere up to 2 months for an appointment.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:23:50 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

Repeat prescriptions without unnecessarily clogging up the doctors, also minimising my exposure to contagious viruses from sick people attending the practice.
It's a no brained as far as I'm concerned.

See above

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:25:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

Repeat prescriptions

It can sometimes take 3+ weeks to get a doctors appointment in my town, and costs are not bulk billed. Even with an appointment, waiting times can be up to 4 hours, which means having to take leave just to get a repeat script.

Without Telehealth I'll be unable to get repeat prescriptions when I'm unable to get an in person doctors appointment.

It also costs so much money and time to go to the doctors in person.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:25:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 1970 and live in [REDACTED] .

I rely on Telehealth for script renewal as having children and aged parents makes it very difficult to get appointments when I need them as a lot of GPs are Monday to Friday during business hours when I am not able to get to an appointment. Telehealth enables me to get my script without running out of medication. I now take my medication more regularly.

I would not be able get regular doctors appointments due to other commitments so will not get my script regularly potentially missing some medication. Having the option of not having to go into a doctors surgery is great when you are not feeling well so not having the option of Telehealth will mean I will not always get to a doctor when I need one.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:27:31 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 37 and live in [REDACTED] .

A faster way to renew my prescription without wasting mine and my GPs time

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:28:39 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

Quick and easy prescriptions. No wait times!

Put more pressure on our GPs in town, therefore creating longer waiting times for patients. Its already bad enough.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:30:37 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

Getting monthly scripts and medical certs, organising to get test results, deciding with my dr if i need to come in in person for any reason

i would have to take time off every month to get script refills which would impact my income

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:31:48 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 59 and live in [REDACTED].

Repaet prescription

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:33:40 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 62 and live in [REDACTED].

I rely on telehealth due to my local GP's being booked out a week in advance.

I would not be able to get repeat nor medicine when I require.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:39:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 41 and live in [REDACTED].

Shift worker on many medications and need the access to be able to be sent scripts to my phone so I can collect at my convenience.

Shift worker on many medications and need the access to be able to be sent scripts and speak to my gp at my convenience. To see my gp in person is at least a 2 week wait and when you are sick you need continuity of care from the one dr who knows your history.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:39:43 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 46 and live in [REDACTED]

I rely on Telehealth for my repeat prescriptions I need to manage my health conditions that do not change nor require a physical check up. As I work full time it is extremely hard to go to a doctors appointment in person and have to wait up to an hour or more and juggle this around round work or family commitments. The ease of being able to do this via phone or virtual call relieves this pressure and enables me to work around daily demands as needed

I would not be able to get a physical doctors appointment when I need one and would have to either take time off work or struggle with pain until I can get there. I could also end up in the emergency room for treatment without quicker access to my preventative medication for migraine by delayed appointments

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:40:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 38 and live in [REDACTED].

Accessibility for script renewal without having to be absent from work - front line healthcare worker with limited time.

Require time off work to access medical services, leading to further healthcare staffing shortages

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:40:45 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 56 and live in [REDACTED].

To help fill prescriptions

The cost & or effort to get to a Dr when it could be organized faster & easier online

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:41:16 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 20 and live in [REDACTED]

I rely on Telehealth as it allows me access to same day medical certificates required for work when I usually have to wait weeks to get into my usual GP.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:43:45 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 40 and live in [REDACTED] .

Prescriptions and medical certificates

I wouldn't be able to get anti depressant script easily as my own doctor is booked out months in advance

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:46:04 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

Medical advice and further treatment

The care I receive and treatment of minor issues.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:48:19 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

When I am unable to get to the doctors I rely on Telehealth to get a diagnosis, medication and medical certificate

We would be stuck home unable to access medications etc

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:50:45 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 72 and live in [REDACTED].

repeat prescription and when I can't see a doctor of my choice

Cost more in time and travel

Forced to go out even when very ill

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 4:58:50 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

Repeat prescriptions where access to a GP is detrimental to my work schedule, prohibitively expensive or simply not available in a timely manner.

Restrict access to repeat scripts, adversely affect health, finances and employment status.
Terrible idea.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:00:00 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 26 and live in [REDACTED].

I rely on Telehealth when I am too unwell to be able to go out of my house. When I am in need of repeat prescriptions, referrals and/or medical certificate. I rely on Telehealth for majority of my health needs.

Limiting online Telehealth would probably prevent me from being able to see/speak to a doctor when I desperately need one.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:00:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

I rely on online Telehealth because my daughter has eczema and I work long hours. 10-11 hours a day. I do not have time to spend 2-3 hours at the doctors just because I need a script I can't get repeats on. It is also a huge cost at \$75 a visit, then the medication too. For only \$20 I can get a script sent to me while I'm at work, or without leaving my home. This allows me to use what very little time off I do have to spend with my family or completing tasks that need to be done.

Limiting access would mean that if my daughter runs out of her medication and does not remember to tell me, that I cannot easily get it for her that day or even the next day unless it's the weekend. If I work from 8am to 6-7pm every weekday, I can't just take her to the doctors after work, which we all know is never a quick process even with an appointment. My daughters eczema would get worse, it effects her mental health as it is in parts of her skin she cannot hide. Leaving her like this for 2-3 days because I am casual a do not get paid if I don't work, or forcing me to take time off to get a simple script she has been getting for 15 years but never can have a repeat feels like a punishment for her and myself. A day off with no pay, or half a day off, then a \$75 doctors fee paid out. If you take this away we will suffer greatly. I will pay more while earning less, and then my daughters skin becomes just one issue because we could end up not being able to afford the things we need if I don't work. The \$75 fee does not get cheaper just because I had to take hours off work to see a doctor immediately because my daughter cannot wait till the weekend.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:04:02 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

Prescriptions and being able to obtain an appointment.

Impact my way of life.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:04:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

For getting my scripts as I work night shift in a hospital

Thos would restrict my access of medications that help me live

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:05:08 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 21 and live in [REDACTED].

I rely on Telehealth

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:05:29 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Emergency migraine tablets when I have a sudden flare up at home and cannot drive to the doctor to get a script and cannot get a last minute appointment.

It would make everything harder and I may end up having to go to hospital to get treatment after hours.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:05:49 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 68 and live in [REDACTED] .

Repeat electronic prescriptions

Expensive taxi fares to attend expensive doctors who charge many times above reimbursement from Medicare

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:00 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

Medication when I couldn't see a doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:01 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 47 and live in [REDACTED].

Easy access to prescriptions without missing days waiting to get an appointment at the gp.

Not having to spend time at a gp for a simple prescription and using that time that more serious or elderly could be using instead of missing out due to available appointments

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 31 and live in [REDACTED] .

Easy, flexible around work. Don't have to leave home if I'm sick and need a medical certificate. If Im time poor, it makes it easy to access scripts etc.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:17 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

I am a fifo shift worker and at times need to quickly contact a GP for assistance. I have had a surgical procedure that at times may need some advice.

I need this service to be available in order to access the health care I deserve

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED], NSW, Australia.

Mother of 6 and children tend to go downhill at night. Instead of sitting at the hospital clogging that system a telehealth appointment is more convenient. Just reassurance.

It would mean hours wait in hospital or not being able to see a dr for days. Since it came out it's been a blessing for children unwell.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:29 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED].

Repeat Prescriptions

The wait to see a GP in our community is very long

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:31 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED].

Not everyone is able to leave their house when sick to get out to see a doctor and wait sometimes hours to be seen. Online telehealth means we can access health services and prescriptions from home. Much easier and safer when sick.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:32 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 34 and live in [REDACTED].

Repeat prescriptions, medical certificates & checking symptoms of sick children.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:37 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 27 and live in [REDACTED].

This saves me significant time and money through convenient access

I would reduce income due to chronic illness and rely more heavily on the failing system

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:06:50 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

For ease of access to gaining scripts.
Doctor is often booked out for days in advance.

Would mean having to wait or go without medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:07:07 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

I rely on Telehealth as I have a chronic health condition that affects my mobility. There are times where I cannot easily leave the house without immense pain and weakness. Telehealth means that I don't have to miss out on a GP appointment.

Limiting access to online Telehealth would mean that I wouldn't access the care I need, when I need it.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:07:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

Urgent care when my GP isn't available. Commonly wait 4 to 7 days for a appointment.

Worsen my health. Promote doctor shopping as I'd ringing around finding the soonest doctor vs controlled health care.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:07:32 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED].

This service is important as it is impossible to get a regular doctors appointment within a reasonable time frame - most are booked up to 7 days in advance.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:08:02 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

I reply on Telehealth for appointments with my dr when I can't get in to see them, it frees them up by writing dr's certificates, or easy prescriptions, instead dealing with patients who need in person care

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:08:25 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Thing a that I shouldn't even need a prescription for

I'd end up sourcing fake drugs from overseas or just go without. I won't be forced ro see gps when it's totally unnecessary

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:08:28 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

When I cannot I have to wait 2 weeks to see my a gp to simply get a lost prescription resent that can be detrimental to my health

Not every one can easily get access to a gp for basic medication for people to live a normal life

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:09:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

I don't have time to sit in a doctor's office for an hour waiting for them to be ready. It's cheaper than going to a doctors and as a man of tech prefer using tech to help solve problems

I wouldn't be able to access it

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:09:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

I have health issues that need ongoing monitoring by my GP but it is very difficult getting to my GP at times. For simple issues such as prescription repeats, I use online telehealth services. And also blood test referrals.

It would be a lot longer between visits to my GP which means my meds would run out putting my health at risk and I'd be at risk of hospitalization, putting further strain on the system.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:09:25 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Repeat script, medical certificate, video call

Would have to take time off work

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:09:32 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 60 and live in [REDACTED].

Nicotine capsules and other medication and can't afford 75 dollars as I'm on a pension

Cause me to forgo food and petrol for the week because I can't afford the exorbitant prices

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:09:45 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 48 and live in [REDACTED] .

It's hard for me to get to a doctor as I don't have a car . I don't have to wait inline for an hour waiting to see a doctor

Not having a car is a huge disadvantage for someone like me . When I'm not feeling well I have to catch a bus or train and I am half an hour away from station . Online is perfect because the last thing I want to do is travel when I'm not feeling well

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:09:46 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I rely on telehealth for access to repeat prescriptions when I am unable to leave the house or after hours.

Limiting access to telehealth would affect many people who are unable to get an appointment with a GP in person or attend a GP in person due to illness or disability.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:09:53 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 31 and live in [REDACTED].

Pre existing prescriptions and times I'm to unwell to leave the house.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:10:16 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

Emergency scripts and ease of advice.

Limiting telehealth would affect ease of advice and emergency help.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:10:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 23 and live in [REDACTED].

It's convenient for people who become unwell suddenly and can't get an appointment at their local clinic. For Example: I had tonsillitis (an extreme case) I couldn't get an appointment until the following week. I needed medication asap because it was difficult to breathe and I needed antibiotics on the ASAP. So I went online and had a Telehealth appointment. Which I was so grateful for

Would affect a substantial amount of people. If a child gets sick and needs urgent medication it's convenient and for people only needing a doctor's certificate it's very beneficial. No one wants to wait a week or go to emergency all the time due to not having access to their doctors

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:10:34 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 20 and live in [REDACTED].

I am a university student so cannot always access my normal doctor to get help or prescriptions

I would have to make 5 hour trips home to see my GP just to renew a script.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:10:42 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 35 and live in [REDACTED].

Because I work every weekday and my GP does not work weekends.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:10:44 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I work two jobs and simply don't have time to wait at a med center for my prescription meds.

Online telehealth makes this much easier for me and my family to sort out prescriptions quickly and conveniently.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:10:50 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

It is not always possible to get to the GP (appointment times and waiting for next available) to get to my long term GP. This service is great for my family.

It would cause issues of missing medications and increase costs to us

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:11:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 46 and live in [REDACTED] .

Repeat prescription

Waiting times for gp are 3 weeks, thats too ling to keep an illness that medication can fix , with medmate i only have to wait at the most a day

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:11:29 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 26 and live in [REDACTED].

I rely on telehealth for anxiety, social anxiety and antidepressants medication.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:11:34 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

I have a disability and attending the medical clinic is difficult as is waiting for a regular doctor appointments to be available as often this is 7 days away

It would greatly reduce my quality of life and ability to care for my children

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:11:35 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Basic scripts I can forget like heart meds and antidepressants

I have used the service to prevent missing medication that I regularly take

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:11:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 31 and live in [REDACTED] .

I rely on Telehealth as I have young children and cannot always make appointments face to face. I also work and this is more convenient for me to attend appointments and not be away from work too long

Impact on time and convenience for myself and my family

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:11:45 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

As a single parent of two children who also works full time I just do not have the luxury of fitting in with local GP times and their constantly increasing fees. Local GP's are never on time and a simple repeat prescription can eat into three hours of the day which means a day off work. Telehealth allows me to get these important things done on my schedule and usually much cheaper than the local GP's who have no concern for my time

If Telehealth wasn't available this past year I would have had to miss daily medications at least three times due to an inability to see a local GP, be it for a lack of time or lack of funds. And it would also have meant my children would not have had the care they needed because local GP's were unable to see them

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:12:00 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

Repeat prescriptions
Medical certificates or referrals

Visiting a GP in person during typical working hours is costly and not effective.
Prescriptions and referrals shall be available easily via a telehealth provider.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:12:13 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 29 and live in [REDACTED].

Telehealth is needed more than ever with GPs being so hard to get appointments with, when a lot of people have chronic health issues and can't get scripts when needed for COPD/Asthma and other issues that are presenting to hospitals now because they can't see GPs.

Would effect everyone as dicots aren't easily accessible now at all.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:12:30 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

I rely on this service for my prescription needs when I am unable to get to the doctor. It is also nearly impossible sometimes to gain an appointment within an acceptable time frame with a doctor at the clinic I attend. I DO NOT wish to have to go to another clinic just so I can gain a repeat prescription and deal with a doctor that does not know me or my medical history. The medical industry in this country is an absolute joke these days and getting worse every week. It's time the Medical Board and the Government woke up and stopped depriving Australians of what they need and expect in this country like the Telehealth service. I will be furious if these people limit or restrict Telehealth services in any manner whatsoever.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:12:33 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 33 and live in [REDACTED] .

Checking if I need to see a doctor in person.

Result in longer waiting times to see a doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:12:40 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 66 and live in [REDACTED] ACT.

As a career for my husband it is difficult to go to a GP just for a prescription. Also it can take up to 3 weeks to get in sometimes and I can do Telehealth the same day. It is also cheaper.

I would have to get someone to stay with my husband or get him into the car and take him. This can be difficult.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:12:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

I rely on online telehealth for getting prescriptions/repeat prescriptions for stable/uncomplicated conditions and also when too unwell or otherwise unable to see a doctor in person.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:12:56 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 33 and live in [REDACTED].

Easy access to prescriptions when GP's are fully booked, or on weekends. This is convenient and easy to use.

Removing the ability to easily access urgent prescriptions, clogging up GP waiting rooms and doctors time.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:10 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

Because of my working hours, it can be difficult for me to get to the doctor during the day, especially at short notice.

Limiting access will stop me from getting the right support at a time that works in with my busy schedule.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 36 and live in [REDACTED] QLD.

There is currently up to 2 weeks wait here to see a GP. As a foster carer, I need quick access to GPs for the kids in my care. Without services like Medmate, I cant get these kids seen to quick enough which is going against the reasons for caring for these kids.

It means we will continue to wait upwards of 2 weeks for general care. We are already overburdening our hospital which at present DOES NOT have a maternity ward, we dont need to fill it up even more with things a GP can assist with

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

Repeat prescriptions.

The GPs in my area are so busy you can never get an appointment

I suffer from chronic pain and need to request prescriptions often urgently

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 38 and live in [REDACTED] .

When my kids or myself are unwell and can not get into the doctors for weeks its a quick easy service and we get the medical advice we need.

Would have to end up going to hospital if needed medical help and couldn't get into doctors.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

I use this for my medication and repeats. I am unable to use any doctors in my area as they are not taking new patients. Please keep online scripts alive.

I would be unable to access my medication and repeats and I could potentially die from a stroke as a result

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

Telehealth is a great service especially if you can not get to your GP, this service is essential for the elderly, people that can't drive, people with physical limitations, people that are in a remote location, stop people waiting days or even weeks to see a doctor. Medical board of Australia wake the help up, this service is a good send for a lot of people. Get off your backside and get into the real world.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 62 and live in [REDACTED] .

I rely on online Telehealth because I am a low income earner (\$52,000 per annum) and cannot afford to see my GP for repeat prescriptions or medical certificates when unwell. My GP previously bulkbilled me but has now stopped that. Even brief consultations are more than I can afford

As described above, my health care is in jeopardy as I simply cannot afford to see my usual GP and there are very limited bulk billing clinics available and/or the long waiting times for appointments are unacceptable

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 33 and live in [REDACTED].

Mostly for after hours access to medical advice and scripts. These saves us having to utilise the local Emergency Department.

The local super clinic has a usual wait time of 3 hours. I have high needs children. I am a single mum. If I need to see a Doctor after hours, I have to take 3 children with me. Having this service is crucial - without it, can you imagine the wait times to see a GP?!

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 45 and live in [REDACTED].

With 2 kids, full time work, part time study, and managing type 2 diabetes. it's difficult to be able to find time for making appointments for repeat prescriptions or organising blood tests. Telehealth makes this process simpler.

Without Telehealth, something suffers whether it's my health, my kids, work or study.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 51 and live in [REDACTED].

Repeat prescriptions, care when my gp is not available

It will make care unaffordable, as well as delaying care that could be time sensitive

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:13 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 26 and live in [REDACTED].

Shift working and FIFO make it hard to get to the GP for scripts, online Telehealth makes it accessible to get scripts.

Unable to access scripts for my health, isn't that enough???

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:13 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 56 and live in [REDACTED].

Getting repeat prescriptions as it is very hard to get in to see a GP.

Make it likely I would stop using my medication.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:15:13 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

I rely telehealth for appointments and prescriptions I cannot get a doctor in my area.

Limiting access would affect my health and well being as I cannot get access to a doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 32 and live in [REDACTED].

Repeat prescriptions as my local GPs are all booked out 1-2 weeks in advance now and have very inflexible hours anyway. As a busy working person, Telehealth has really allowed me to better manage my health than I ever have before as it's on demand and removes time barriers. Also less cost prohibitive with low consult fees for repeat scripts. It would be a huge step back to remove Telehealth in Aus.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 53 and live in [REDACTED].

Live rural, no doctor open on weekends and when they are open it's 0830 until 4 pm.

No online no go to doctors

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 23 and live in [REDACTED].

I rely on Telehealth for repeat prescriptions, medical certificates, referrals, checking if I need to see a Dr in person, organising blood tests, and arranging video Telehealth consultations.

Limiting access to online Telehealth would negatively affect me as someone who gets anxious seeking in person medical care, I would likely instead just not see a Dr or get professional opinions for any issues I am having. Therefore this would have detrimental impacts on my physical and mental well-being and health. Access to online Telehealth has greatly improved my health as I now feel comfortable seeking care when I need it. It also allows me to access important care when no Dr is available to see in person without long wait periods, instead I can access a quick service online for my needs especially if it is something urgent.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 29 and live in [REDACTED].

I have MS, and travelling is difficult, along with working full time - telehealth means I can see my choice of doctors/specialists who understand me better than most

I have MS, and travelling is difficult, along with working full time - telehealth means I can see my choice of doctors/specialists who understand me better than most. Without this I wouldn't be able to continue under their care.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 75 and live in [REDACTED] ACT.

Prescriptions.

With very limited mobility it is extremely difficult to go to the doctor when I just need a repeat prescription.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines [REDACTED]
Date: Monday, 13 February 2023 5:20:15 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

We do not have access to a gp since our GP went into administration. Telehealth is the only way we can currently access a gp

We won't have access to a GP

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:15 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 47 and live in [REDACTED].

Fast diagnosis and scripts when I know what I am sick with - no need to call out a doctor or go to one. Especially on the weekend

Having Telehealth limits having to go out and sit in waiting rooms while sick. Prevents passing illnesses on to others.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:16 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 53 and live in [REDACTED].

It is more expensive to see a dr just for a script now there is a gap. With online medical I can get a script cheaper.

My bulk bill medical center is usually a 3 hr wait, I don't have time to do that.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:16 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 22 and live in [REDACTED].

Prescriptions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:17 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

Video telehealth consultation

I have limited access to a car and mobility issues following on from a fractured vertebrae.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:17 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 46 and live in [REDACTED] .

For my mental health

Make my life even harder

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED]

I rely on telehealth for routine prescriptions when I am unable to get a timely appointment with my GP or with any doctor in this town. If this service is discontinued, I will either go without my medications, or will need to drive up to 3 hours to find a bulk billing GP willing to see new patients.

Please see my answer above

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

I live in [REDACTED] and cannot always access a doctor. I rely on telehealth to get a sickness certificate for work, and also to refill regular prescriptions. There is absolutely no point of me waiting in a waiting room, taking up valuable doctor time taking the place of a patient who can't access telehealth when I can.

Limiting access to telehealth would put a burden on me financially, as well as put my health and the health of others in danger if I don't have to go to a medical centre when I'm sick, or not sick.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:19 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

I rely on telehealth for renewals of prescriptions and consultations on things like a UTI when I can't afford to see my GP. I have complex mental health and physical health conditions and if I cannot access a support worker to get to the doctor, or if I can't afford the doctors fee, as is common with anyone with a complex care condition, I desperately need services like online telehealth.

Limiting online telehealth would mean I don't get the care I need, when I need it. It would be extremely detrimental to my health and cause unnecessary pain and discomfort that could set me back for weeks. We need the security of this service for those of us who are vulnerable.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:20:19 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

I am a busy professional who relies on repeat prescriptions for my chronic asthma. There are times when it is very difficult to get to a doctor during business hours to get a repeat script. On a number of occasions, unless I could access online script repeats, I would have encountered serious breathing issues.

Getting a doctors appointment is very difficult & when you unexpectedly run out of an asthma inhaler, you can't just wait a week for a suitable appointment time. Online scripts has saved me a number of times

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:10 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

Prescriptions

Would force me to spend time locating and waiting at overly patronized bulk billing centres

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 45 and live in [REDACTED].

I rely on telehealth for prescription renewals and GP visits when I cannot make it to a GP. I recently used the prescription service when I was interstate and didn't have my medication with me and it was quick and easy to consult with a doctor to get my medication quickly. I would also use telehealth in the case of a minor issue to free up in person appointments for patients who need them.

My elderly parent relies on telehealth as they are mobility impaired and sometimes cannot make it to the GP in person.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 28 and live in [REDACTED].

I rely on Telehealth as I live in a rural area and the closest doctors aren't taking on any more clients.

If I didn't have Telehealth, I would not have been able to receive vital antibiotics or renew important scripts like contraception.

Limiting access will likely result in my family being unable to see a doctor for at least 6 weeks, which could result in far more hospital visits than what would have been required if we had Telehealth.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED]

Scripts

I have mental health and physical disabilities and don't go out much at all.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 31 and live in [REDACTED].

The medication scripts I have gotten from online Telehealth are simple scripts that I need at the time not in two weeks when I can get in to see a doctor. I also believe these scripts can and should have been able to be prescribed from a pharmacist

If I didn't have the option of using online Telehealth I would have been required to go to hospital as there were no available GP appointments. My specific case was a non life threatening allergic reaction that needs prescription medication to treat

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

For repeat prescriptions, which doesn't require a physical examination, therefore freeing up that time for people who require a Dr to view a lump etc

I am also a night duty shift worker and live on a farm, so being able to talk to the Dr on the phone is very time efficient.

Limiting time to online consult would mean I'd have to sit, sometimes for an hour or more, waiting to see the Dr, just to get a prescription. I live on a farm and do shift work, so it's not always convenient to drive into town, just to get a script.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:13 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

Repeat prescriptions only when I run out on short notice .To see a g.p I have to wait 2-4 weeks

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

Currently, I use these services to access

1. Repeat prescriptions
2. Medical certificates or referrals
3. Arranging a video telehealth consult
4. Organising a pathology test (i.e. blood tests)

Limiting telehealth services would have a negative impact on my and my families health. I find it extremely hard to get an appointment with a GP in a timely manner despite the often urgent need for a prescription/test, and the costs associated with a GP visit, including travel is problematic and makes it difficult to manage my health.

Online telehealth and associated prescriptions have allowed me to better manage my health, which has been compromised by the inability of GP's to meet my needs and my families health needs in a timely and effective way.

Many thanks for the opportunity to offer my experiences and concerns with the AMA's suggestion of preventing such services. It seems to be self-serving at a time when they are not meeting the health needs of the community.

I would hate to lose telehealth services and prescribing services, as traditional GP's are not fulfilling there role effectively.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

Repeat scripts, speaking to a doctor and getting a script for medication without having to wait for days, weeks to see an in person GP

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 59 and live in [REDACTED].

Travel to GP is difficult & expensive

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

I have anxiety disorder and pts, online telehealth is a great service which allows me to get my medication without the issue of attending all the time.

I get regular reviews on my medical condition and medications every 3 months which I attend a face to face appointment, all other issues I can get a telehealth appointment and as I live not close to major hospitals telehealth helps with appointments to speak with doctors for up dates on my recent foot surgeries and future ongoing help with recovery

Limited access would make my life hard, Limited travel options available to go see doctors in big city's, no we're to stay or carnt afford accommodation while there and due to my health put alot of stress on me.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:15 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 29 and live in [REDACTED].

Due to living in a rural area the wait for a gp appointment can have a wait up to 3 weeks or more. As I have regular medication it's easier to go via telehealth and not to mention having 3 young children makes it difficult taking trips.

Make it difficult to access medication required and be an exhausting wait/travel to the appointments.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:15 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

Prescriptions

Affect my health as I would have to go without scrips due to GP wait times then sitting in the waiting room for hours, which is normal these days. I work and have a family; these things would in practice take priority over renewing scrips.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:25:15 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 66 and live in [REDACTED].

At times I cannot access my dr and I need a script and I can do it through Tele health which is good as my dr is an hour away

I feel that it's really good to be able to get a script of antibiotics for a urinary tract infection. My dr is an hour away and sometimes she is fully booked so this is a very good way to access a script that can have this sorted in half the time it takes me to get to my Dr.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

It's not always possible to get an appointment with my regular Gp
And I I don't want to be forced to attend a hospital where I would be wasting resources

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

I rely on telehealth to not only get results for tests, for medications prescriptions as I work full time & also when I'm in too much pain to drive to my doctors

Would make my life harder as my doctor is already busy & trying to access my medications monthly is difficult enough & telehealth saves extra pain & stress of having to visit the doctor which is 30min drive for me

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 44 and live in [REDACTED].

I live in a rural setting where we have access to two GPs who are overworked and is hard to book an appointment when you need it.

Limit my access to quick and easy prescription renewals instead of waiting weeks to see a gp.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 56 and live in [REDACTED].

I rely on telehealth.

in the regions theres long waiting times to see a doctor & i sometimes run out of medication.

Telehealth is the only way i can get a script in time

Limitinv access would put many peoples lives at risk

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED].

Prescriptions, medical certificates

Make it harder for people with disabilities and issues getting to the doctor in person easily.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 53 and live in [REDACTED].

I rely on online telehealth for prescription renewal as I can never get a doctor's appointment when I am available to go, which means I have to take a day off work just to renew a prescription. This is an inconvenience not only to me but also to my employer who has to pay me for a sick day that I don't really need.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED].

There are no appointments in my area. I can't see a doctor easily. Doctors have reduced services and the quality and availability of service is at an all time low. Doctors have used COVID as an excuse to put their services out of the reach of the average family. The AMA needs to be deregistered supporting this.

It will Stop us accessing medical health. What is the point of seeing a local doctor a week after you need them. The AMA and doctors need to wake up to themselves and realise they are a service not some sort of elite money making machine. Health for Aboriginals has taken a step backwards already closing online health will make this situation worse.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

For quick and easy help

Takes weeks to get an appointment with regular gp. No good when you need help straight away

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

When my son or myself are too sick to head out to the dr but not sick enough for hospital, Tele health is a life saver!

It would result in more days off work as I can't get into the gp for treatment or a medical certificate. Leading to Longer recovery time and lost wages.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

Simple appointments I have four young kids it's hard for me to get to my gp

It means my kids and I will often go without medical care.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 46 and live in [REDACTED] .

I rely on Telehealth for scripts for basic scripts for urine infection,my sons recurring tonsillitis until we can see a surgeon at our hospital and without these scripts on line we would have to go to the hospital as my doctors are usually booked out for days.

Limiting this we could be pain for days and miss out on extra days off work

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 45 and live in [REDACTED].

Wait 5 days to see my GP or get access to doctors online immediately. No brainer for me.

Limiting access to telehealth could have drastic outcomes. Do you want that on your hands. Ppl these days cannot afford to see a GP now with some of their costs now that bulk billing has gone. Online GP can be much cheaper and is a fast service.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

Scripts that I need.

I would not be able to get Scripts if I lose the one give to by the Doctor.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

I rely on telehealth for instant access to medical advice and prescriptions, sometimes you simply can't wait two weeks to see a doctor!

Essentially making illness last longer. For young kids and busy parents we need medical issues resolved quickly. Delaying this could cause far worse issues.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:25 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 32 and live in [REDACTED].

I'm too busy for appointments - telehealth means I can get prescriptions without missing work.

I'd probably go off my mental health medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:26 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 57 and live in [REDACTED].

When I can't access my GP in a timely matter !!
Eg chest infections ,sinusitis and Utis
Prescriptions

In poor health outcomes

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:30:59 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 55 and live in [REDACTED] .

I rely on the online Telehealth for repeat prescriptions, as I feel that in doing this it frees up the GP and Medical centres for the more serious emergency.

Limiting access to online Telehealth would affect me greatly, as I have been diagnosed with severe white coat syndrome and I also have high blood pressure and anxiety. Having to force me to go to a doctors surgery causes severe issues for me as my blood pressure becomes terribly high. Where as I monitor my own blood pressure with my own machine in the comfort of my own home and know that it is with in a healthy range. (123-125/ 83). Knowing that I can get my prescriptions and medical advice online takes the stress and anxiety out of my life.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:31:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 68 and live in [REDACTED]

If I need a script and either away or cannot get into doctor

If I need script and cannot get into doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:31:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 39 and live in [REDACTED] .

Medications

Impact my ability to get prescriptions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:31:56 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 38 and live in [REDACTED] .

Repeat prescriptions

Limit the ease of acquiring medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:32:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 32 and live in [REDACTED].

I rely on online Telehealth when me or my children come down with an unexpected illness and many times I have been unable to get an appointment for weeks and therefore having to go to emergency.

Having to put more pressure on the emergency department. Waiting weeks for appointments. Illness becoming worse while having to wait to get antibiotics or Medicine.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:32:16 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 81 and live in [REDACTED].

Try getting a critical prescription for Covid antiviral medication on Christmas eve from your local GP who is on extended holidays !

not applicable

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:32:28 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 40 and live in [REDACTED].

Medical practitioners should always keep patients' interests first and help them to live their best lives. Telehealth provides an avenue to ensure treatment is available irrespective of the mode of engagement. Telehealth is a must-keep!

Limited access to online telehealth takes away the opportunity to save lives, flexibility and choice

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:32:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 26 and live in [REDACTED].

Prescription repeats

There's already no appointments in Canberra and now access is being restricted?

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:33:03 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 29 and live in [REDACTED].

It's is the easy of gaining health care without leaving home in a timely manner. Without this it could be two weeks before I get a gp visit and by then my tonsillitis is at a stage I have required a hospital visit.

It would restrict timely access to health care meaning It would mean more time off work. More pressure on financial situation. Less overall health of the wider population.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:33:57 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 50 and live in [REDACTED].

I rely on Telehealth for repeat prescriptions and run of the mill doctors appointments where I've had the condition before and know what I need to treat it. I can't get in to my GP for over a week and I can't wait that long.

Limiting access to Telehealth would force me to take us valuable places at the doctors clinic for people who need more in-depth treatment than a prescription or a doctors certificate for ill health.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:34:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 40 and live in [REDACTED].

There is a dire shortage of GPs in the [REDACTED]. It can take weeks or even months to get an appointment. I needed antibiotics recently and could ONLY get them through an online script. Please don't take away this necessary service.

I would suffer and so would my family members. We need online medical services because in-person services are not available where we live.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:34:19 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 53 and live in [REDACTED].

Medmate comes in handy for me as I don't like leaving the house because of my anxiety

It would be very hard for me to always getting to a doctor

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:34:40 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 47 and live in [REDACTED].

We have a shortage of doctors here & i cant wait the three weeks for a appointment to get a script for an ongoing medical condition

Its a five hour trip to Adelaide & back to see a doctor that can fit us in.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:34:54 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 41 and live in [REDACTED]

When I cannot access a doctor either face to face or over the phone and sometimes cannot get a simple appointment with most clinics for over 2 weeks that is when I rely on online Telehealth to allow necessary access to a doctor when none are available for a long period

When in urgent need of medication and not being able to see my usual doctor if I did not have access to online clinics then I would not be able to get a prescription if required urgently. My doctor is booked out 2 Weeks in advance so this is a necessity for me. I take anxiety medication so it is imperative I can always have the option to obtain an urgent script

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:35:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 37 and live in [REDACTED]

I rely on Telehealth for not only myself, as a single full-time working mum of 3 children I have no time to get sick or for my children to get sick but it happens and lately when it does happen it is generally at least a 2 week wait to get into a gp which is completely unacceptable especially when it is urgent and you need antibiotics to get back to work as it isn't feasible to have time off or to get the kids back to school as they can't have all that time off either but if it doesn't seem urgent enough to go to the emergency rooms and if you can't get into a gp for 2 weeks plus where do we turn TELEHEALTH!!! THATS WHERE

As above but also I would have already 100% lost my job when I have been sick of it wasn't for telehealth! I will lose my job eventually if you take it away! Then I can no longer pay my bills and put food on the table and we will be homeless and starving... No exaggeration either it would happen, then who knows how much worse it would get for our family.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:35:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 62 and live in [REDACTED].

In my area we can wait up to a month to see a doctor we want to see (we can see anyone more quickly)... I use Telehealth for those less urgent but unpleasant things that means I can get help more quickly.

I would be back to waiting long times to see my doctor

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:35:17 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 37 and live in [REDACTED].

Repeat prescriptions

I would have to attend a GP, which is near impossible. Overloading an already stressed system

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:35:57 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 42 and live in [REDACTED].

Accessing scripts, particularly given that access to local GPs can be near impossible.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:36:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 42 and live in [REDACTED]

I rely on telehealth because in order to get an appointment with my doctor it's at least a 3 day wait. I rely on it for scripts as well. My GP supports this because they are informed of any time I use a telehealth service so they have the information, and know if I have received a script.

I won't get treatment. I need to work. I can't wait in a superclinic or emergency hospital for hours and hours to get a script or a medical certificate.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:37:00 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 60 and live in [REDACTED].

I have to see the Dr regularly for prescriptions. This method is easier and my own Dr is aware as it's an uphill battle to get Dr appointments

It would be detrimental to me as my GP isn't close for me to visit nor availability is a wait always

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:37:04 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 31 and live in [REDACTED]

I rely on telehealth for prescription renewals when I can't make it to the GP

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:37:06 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 34 and live in [REDACTED].

Prescriptions, medical certificates, advice, organising tests and referrals

Limit my ability to get quick care and may push me to attend emergency department for non urgent care

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 23 and live in [REDACTED].

I use Telehealth when I am in need of prescriptions when I have run out, such as anti depressants. These medications you cannot skip a day

To book a doctor right now is about a 3-5 day wait anywhere.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

I rely on online health for emergency prescriptions. These can occur on weekends or he is often heavily booked.

I have autoimmune conditions and am prone to uti and other infections which flare up very fast with antibiotics or medication. I believe having both my doctor and online prevent me getting very sick which mused to happen in the past.

Limiting access to online health could have my health deteriorate as online health is so much faster and more accessible. If I don't treat my condition fast it can often then trigger an autoimmune reaction which csn be very hard to treat and make me extremely ill.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED].

I rely on telehealth for access to repeat scripts. Apart from telehealth I would need to wait weeks before getting access to my GP

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

For my own/family's health needs.

As a medical professional in emergency medicine, I'm seeing more and more patients coming and waiting in emergency departments because they can't get in to see a GP, or because the GPs that have timeslots are not bulk-billing. The vast majority of these walk-in patients can be managed via telehealth. This is particularly true in rural hospitals that rely heavily on locum doctors to staff their hospitals and GP clinics.

It is absolutely mind-boggling that the Medical board is even considering this action. Doctors and nurses in emergency medicine are becoming very burned out, suffering from serious mental health issues sometimes resulting in suicide, and quitting in their numbers due in part to the large numbers of patients turning up to emergency departments. Again, many of these patients do not actually need to be in emergency but do not have a choice, and many actually feel guilty for coming in to emergency for issues such as scripts, minor infections and medical certificates.

Telehealth is one way to help reduce the number of walk-ins in emergency departments and also help reduce burnout among healthcare staff.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:22 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

Emergency situations as you can't get I. To see your GP for days and don't want to go to casualty as it's not needed and could possibly take someone's place that required it for a life or death situation

I have used this for my 15 year old son I couldn't get him in for days to see his local GP

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED].

So I can get medical certificates when I am too unwell to leave home.

It would force me to have to go in-person to see a GP and waste both their time and mine.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 43 and live in [REDACTED].

I rely on the Telehealth for online prescriptions. As a working professional it's not possible to get to my GP during regular working hours.

Limiting online Telehealth would be disruptive to my work life and would probably see me putting off my prescription medication until I have a day to do it.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 52 and live in [REDACTED].

My medication.

It can take ages to get an appointment with a doctor these days. So limiting access to online health would mean delays in accessing medication which could cause major health problems

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED].

I rely on telehealth for prescription renewals, for eg my MHT treatment. I work from home, and do not have a car, so having the opportunity to speak to my GP whom I've seen for over 20 years is something I really appreciate.

I think it would make access to a quick consultation, for prescription renewals or a non-urgent concern much harder and inconvenient.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 74 and live in [REDACTED].

So much easier when I just need scripts for my eczema (Elecon ointment, the only thing that works for my skin problem) that I have had all my life.

Would need my son to take me to physically see doctor, which would be a hassle.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 52 and live in [REDACTED] .

Prescriptions, particularly electronic prescriptions that can be delivered as my illness/disability and side effects from treating meds often means it is hard for me to leave the house. Getting online scripts and delivery means I don't have to ask my family or friends to do it for me as i like to be independent.

It means I would have to ask my family or friends to get scripts for me or take me to docs and limit my independence. I like to save asking for help for more serious situations when I really have no other choice.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:40:24 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

This is important as some times it takes 2-3 weeks to get an appointment with my GP whom I've seen for 20 years. Just to get a repeat of the same medication I've taken for 20 years. Medmate and Telehealth services have saved me time and helped my health with quick and easy treatment

Shutting down this valuable system will probably shorten my life span.
It's helped me and others dramatically

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:42:05 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 64 and live in [REDACTED].

Repeat Prescription

As a self employed worker I work long days and do not have the time to visit during normal hours or the extra money to pay for after hours simply to get a prescription repeat

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:42:12 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED].

We live rural and this service is vital as getting a physical appointment is near impossible

We would be isolated and at risk of being denied basic care

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:42:56 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 57 and live in [REDACTED].

Ease of access when I can't get into my local clinic

Unable to get treatment advice immediately as I work shifts, weekends, public holidays etc

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:42:58 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

I live near [REDACTED] QLD, where it is near impossible to get into a doctor..Most practices are not taking new patients & I don't visit the doctor often b u t now actually found 1, last year I can't get an appointment for 4 & 1/2 weeks & that is the earliest appt & be it face to face, or phone consult..I recently had a bad ear ache, rang docs but no appt & told to go to hospital..As bad as my ear ache was, I was embarrassed to go to hospital..Then my sister said, do online scripts..How good, answered same questions doc would ask, had a script on my mobile in minutes, had it filled at lunch time & started antibiotics..
No loss of work & my ears are fine again..
I'm an advocate for online scripts, as it suits life today..

There is no other service that is actually time saving, money saving & puting the patient 1st..

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:43:17 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

Quick access for simple issues thin

Things like UTIs wouldn't get access to antibiotics in a timely manner

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:43:42 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 61 and live in [REDACTED].

To get a prescription filled at short notice, when my doctor has no appointments

It would take away the option to quickly fill a prescription that has to be taken daily. It is a wonderful service and gives peace of mind

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:44:32 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 53 and live in [REDACTED].

I live in regional Queensland and I am a shift worker. When I need minor medical assistance or advice no gp clinics are opened - this service provides vital assistance to me.

Without this service I will be forced to take leave to seek medical advice - even for minor issues

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:44:53 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 80 and live in [REDACTED].

My GP passed away, I'm only taking 1 medication and I find online the best way

I don't have a GP.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:45:01 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

I rely on telehealth to allow me access to repeat prescriptions without having to take time away from my primary source of income.

Being able to leverage this service allows me to quickly get what I need, whilst being given the appropriate amount of care and diligence for a simple repeat of a medication I've been using consistently and stably for many many years.

Without this service I need to take time away from my job, causing a loss of income, as well as finding the time to actually get to a doctor in the first place who, let's face it, writes the script anyway without any real interrogation.

Please refer to the above.

Limiting my access to this service will no doubt make my life more difficult, without increasing the safety or health at all.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:45:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 56 and live in [REDACTED].

Contact with my doctor who is in a different state due to the nature of my health issues.

I would no longer have access to the GP who specializes in my specific issue and there is not one I can attend physically in my own area. I would not be able to receive required treatment

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:45:17 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

I rely on telehealth for repeat prescriptions, referrals, consults, pathology and treatment. I have trouble leaving the house so having to physically attend an appointment always delays medical care. Telehealth means i can see someone promptly

Limiting access to telehealth would delay or cancel my care resulting in poorer health outcomes and greater risk of hospital admissions

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:45:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

Due to ill health many days I am physically unable to get to my local doctor without telephone health I would be in a dreadful situation as could not obtain any of my medications it is dreadful they cannot take new patients to take this away as well would be horrendous to ill, elderly unable due to no transport !

Be detrimental to all those who need any type of script the hospitals would be more overcrowded than the 6 hr wait now !

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:45:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

When I need medication and renewal of scripts makes it so much easier when extremely busy running a business and a family

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:45:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 67 and live in [REDACTED].

I rely on Telehealth for repeat prescriptions

It would mean having to visit a GP just to get a prescription

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:46:04 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 39 and live in [REDACTED].

For repeat prescriptions and for consults with my regular GP that don't require a physical inspection

I don't have time to divert from my work/personal life to travel to a physical location and sit in a waiting room for tasks that don't actually require me to be there in person. Frankly I think the Medical Board should find something more valuable to spend its time on and not seek to RESTRICT people's CHOICE. It's 2023 FFS.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:46:31 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 47 and live in [REDACTED].

Organising pathology tests for autoimmune disorders
Repeat prescriptions

Results

Ease of access will be taken away and replaced with long waits at the dr surgery

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:47:15 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I don't have time to go to the doctors... by being able to go online and get the script I need and rely on so quickly and stress free is a game changer.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:47:57 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

I rely on telehealth for doctor consultation when access to my own doctor or clinic is not possible, These days there is no after hours alternative except ED Hospital.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:49:16 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

Scripts

Seeing a doctor regularly interferes with work as I run a business

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:52:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 23 and live in [REDACTED].

A lot of the time my GP is booked out 2-4 weeks in advance, and at a cost of \$80. I can't just afford that when I'm sick or if something happens, paying \$80 for an appointment for a piece of paper just to pay another \$20-\$30 for medication. It's ludicrous.

It will massively affect myself and my family as we are all immunocompromised. This has been a huge help to a greater medical access. Taking that away will be at the detriment of MILLIONS of Australians. Not just low income earners.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:52:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 50 and live in [REDACTED]

I rely on Telehealth as we live in a remote area and it can be very difficult to see a doctor

Limiting this service would put our lives in jeopardy as without medication we could die

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:52:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED]

I rely on telehealth appointments if I am unable to book into the doctor. I live in a regional town and we do not have access to GPs and Psychology/psychiatry like they do in cities.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:54:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 63 and live in [REDACTED].

I rely on Telehealth when I cannot get an appointment or get to an a doctor.

Limiting access would cause force me to wait when I need continued medication. It would force my husband to take time off work.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:54:48 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

I rely on Telehealth (including online prescriptions) for the continuity of my complex chronic medical and mental health conditions. I am on the Disability Pension and often can not access in person face to face doctor consultations, either because there are no bulk billable appointments, or the demand to see the doctor has a several week long delay. Then there is the convenience factor - when a routine, non-controversial/controlled medication I am on is running low or out, it is easy for me to continue to take my medication without interruption using online health, especially on weekends and holidays. I have always found that online Telehealth providers abide by the same standards of ethics and practice as one would expect if dealing face to face, and in fact, seem to regulate the scope of their practice perhaps a little too conservatively. I have never found there to be any possibility of abuse or misuse of these services. And lastly as a competent adult, I would like the government and the professional bodies to curtail what seems like an out of control period of over regulation and management of my and others health management. My health business is with my providing practitioners, including those who are open to novel approaches to health care provision such as online Telehealth and prescribing services.

Limiting access to Telehealth would cause me considerable inconvenience at the very least, and potentially lead to me being admitted to hospital for lengthy periods due to supply interruptions to critical medication I rely on.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:55:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED].

Repeat prescriptions
Scripts
Medical cert

Limit my chances of getting proper medical attentions as doctors are booked out and limited appointments and I wouldn't have the time and ease as I do with Telehealth.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:55:17 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED]

General health I can never get in and see a gp. When I have they are useless. Since using Telehealth I have a gp who takes time and has identified major issues which are now being treated

It will limit how I can access health

Stated above minus this service the care that I have got and sought would be very different

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:56:42 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 25 and live in [REDACTED].

Doctors in my area are usually booked out weeks in advance. If I could not access telehealth I would be going without medications I need.

Limiting access to online telehealth would dramatically impact my life. The GP shortage is so bad that I can't get into a doctor in person for weeks.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:57:07 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 46 and live in [REDACTED].

Online prescriptions

I would have to go to a surgery just to get a repeat prescription for a contraceptive I have been taking for 28 years!

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:58:19 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 67 and live in [REDACTED] .

I rely on Telehealth for when I need a prescriptions when I'm travelling around Australia and not able to see my local doctor.

Limiting access to on line Telehealth would cause problems with getting my prescriptions, whilst travelling away from my G P.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 5:58:51 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 29 and live in [REDACTED].

I rely on telehealth to obtain simple prescriptions, receive online consultations, and to obtain medical certificates due to the extremely limited access to bulk billed GPs in my local area.

Limiting access to online telehealth would force me and my family to travel more than 3km to our nearest GP that is accepting new patients (if we're lucky). It is unreasonable and unfair to restrict online telehealth and further prevent Australians that cannot afford private medical GPs to travel excessively for simple prescriptions and other simple medical purposes.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:00:20 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 55 and live in [REDACTED]

Scripts

Very limiting

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:00:36 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 59 and live in [REDACTED].

There is a complete lack of doctors in this area and therefore a long wait for an appointment to see someone. It takes the strain off the available doctors when scripts, referrals and tests are done online

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:01:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 41 and live in [REDACTED].

I rely on Telehealth as I find it hard to get to my doctor sometimes.
It is convenient and has been a life saver when I need to access advice or a script urgently.

Sometimes the doctor doesn't have time for a face-to-face consult, however has time for 5 minute phone call to refill a prescription.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:03:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED]

Heavy work load unable to make go appointments for regular prescriptions

Would slow my lifestyle adding stress to workload adding to pressure on mental health

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:04:42 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 22 and live in [REDACTED].

I have a lot of anxiety about going into the doctors. I always feel like they judge me. I much prefer to have a conversation via Telehealth as I feel as though isn't any judgements made by whoever is providing assistance.

Limiting access to Telehealth will ensure that many Australians lose access to the health services which will ultimately mean that less Australians are getting the help they need.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:04:53 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 44 and live in [REDACTED].

Gaining immediate assistance for ill children.

I would be required to wait four weeks or more to see a doctor locally.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:05:19 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

I rely on telehealth because i can't get into my doctor when i need too, it make my life much easier

Limiting access will just choke an already chocked system

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:06:13 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

I have had type 1 diabetes for 22 years. Telehealth is vital for me to have quick access to prescriptions for my insulin. I live in remote WA and cannot get dr appointments easily. With telehealth I can get better access. It was a God send and I feel it should be kept.
Thanks

Require me to have long waits for vital medicine I need everyday. Insulin. I don't need to see the Dr every month as I see a specialist and I will always have diabetes.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:08:04 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

Prescriptions; out of hours consultations: telehealth appointments

Unable to access online and out of hours appointments

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:08:07 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

Repeat prescriptions where I don't need to come in.
We I am sick and don't want to infect anyone.

It means I have to ask for time off work so I can drive to an appointment instead of being able to do it remotely during a break, or on the weekend.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:09:36 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

I open have a long wait when trying to book in to my local gp, sob Telehealth offers me the chance to request repeats when they are needed.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:10:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 70 and live in [REDACTED].

It is easy for me to get my blood pressure medication

It's hard to be getting a bus and walking to doctors

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:10:38 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

I heavily rely on telehealth for my mental health and reoccurring heath issues. This is so much more convenient, cheaper and quicker than seeing a GP in person.

Limiting access would several affect my mental & physical health. I would have to spend more time driving to doctors practices and chemists. I would have to spend a lot more money to see a GP as so many in my area do not bulk bill anymore. It would add so much unnecessary stress on my life.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:11:59 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 37 and live in [REDACTED].

Easier then waiting for appointment which is never available when you need it

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:12:09 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 48 and live in [REDACTED].

Quick insulin scripts

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines [REDACTED]
Date: Monday, 13 February 2023 6:13:19 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 62 and live in [REDACTED].

I rely on a telehealth appointments with my GP, when it's not possible to see my GP face to face, when I am travelling and have some medical concerns. My GP is familiar with my medical history and I feel comfortable with discussing my concerns with them and not someone who is unknown to me and who I do not trust

Limiting access to online health would have a detrimental effect on my health in the long term as I would be concerned to see an unknown GP

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:14:59 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 65 and live in [REDACTED].

I have severe mobility problems and find it very difficult to attend a GP or hospital ED in person. Telehealth access has now become an essential part of my healthcare heading into old age. Please do not disrupt my healthcare. Telehealth is providing an essential service to me.

My health will diminish greatly if access to telehealth is restricted or removed. You bureaucrats must stop and consider the negative results from some of your ill-considered decisions.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:15:37 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 29 and live in [REDACTED].

- access to my scripts since I don't have a car
- all my local GP's have stoped offering bulk bill so it's cheaper to use medmate for a simple script repeat than book a doctors appt
- means I can get my script without taking time off work

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:16:30 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 38 and live in [REDACTED].

Repeat prescriptions for migraines and blood pressure

Limiting access to online Telehealth would make it very difficult for me to get my regular prescriptions for my ongoing treatment of migraines and high blood pressure.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:17:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 34 and live in [REDACTED].

I rely on Telehealth to gain access to a medical professional after hours or when my regular doctor is booked out for weeks in advance

Limiting Telehealth would impact us when we are too sick to leave our home or it's after hours and we can't see our regular GP

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:18:32 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 42 and live in [REDACTED].

For scripts and acute medical issues when unable to get into dr locally.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:22:04 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 49 and live in [REDACTED]

Very difficult to get a Gp appointment out of work hours

It's easy access for repeat prescriptions and for Telehealth advice

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:22:06 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 69 and live in [REDACTED].

not having transport and the waiting times for a medical appointments make telehealth a must for me.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:24:57 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 30 and live in [REDACTED].

For scripts

Won't be able to get scripts when I need them

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:26:00 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 40 and live in [REDACTED].

we live extremely remote. For us to see a specialist is 400km + away from our farm and to just see a Dr is an hours drive.

We rely heavily on telehealth appointments

If telehealth is limited, we would probably just skip very important Drs appointments just because we cannot take 2 days off just to drive to see a Dr for a 20 minute appointment

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:28:27 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 32 and live in [REDACTED].

I depends on Telehealth for it's because easily accessible in online anytime and can see Gp at time when needed specially for repeat medicine prescription where long waiting period to see Gp in person otherwise .

It would effect badly for people as parents who had no Medicare benefits will have to wait longer to see GP whereas online accessible Telehealth makes easy for them to renew their regular medications with in no time.which is really appreciable .I wouldn't recommend to stop Telehealth consultation anymore .it's actually worth for public living in busy life.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:30:11 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED] ,

I am 50 and live in [REDACTED] .

I am significantly disabled and essentially housebound, Telehealth has given me access to medical consultations I would not usually have

Limiting access to online Telehealth would result in my over medicating with over the counter meds as I would not have access to the appropriate meds i.e., suitable anti inflammatories

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:30:54 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 58 and live in [REDACTED].

To get prescriptions for cardiac medication

By making it necessary for me to see a GP to get a repeat of drugs that have been prescribed by my cardiac specialist.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines [REDACTED]
Date: Monday, 13 February 2023 6:33:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 27 and live in [REDACTED].

It's one of the few ways I can get my contraceptive pill. One I'm been taking for 13 years and should have easier access to, one that allows me to decide when I'm ready to be a parent and have autonomy over my own body. I shouldn't need go to a doctor every single time and pay ridiculous fees for them to see me for 1 minute and hand me a prescription. I shouldn't have to answer intrusive questions every time I want a renewal either, I get my prescription online for this reason.

I genuinely don't have the time, patience or access to go into a doctor every time I need my script renewed. It's not practical and it's too difficult waiting days sometimes week to get an appointment to get something as simple as my contraceptive pill.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:35:47 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED]

I am 64 and live in [REDACTED].

Assss

Asssss

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:38:57 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 67 and live in [REDACTED]

Checking in to see if I can consult with a GP
Getting prescriptions quickly instead of waiting for weeks
Excellent service the fee is deducted from your chosen account and scripts will be sent to your phone within an hour

Limiting access can seriously delay a person's health needs urgently rather than go to hospital.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:42:36 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 64 and live in [REDACTED].

Being available when I can't get appt with my GP - which at present is a long wait. When sick I can't wait a week or more to see a Dr. The wait time in the ED is ridiculous and we should not be wasting the hospitals time with basic illness or need for antibiotics or repeat prescription for regular medication.

I would have no immediate access to a doctor. I don't drive so would need to get a taxi to the ED if I had to. Online drs are saving so many of us and also helping overwhelmed practices. This is the way of the future & I am so grateful that these drs are available.

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:42:52 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 54 and live in [REDACTED].

My usual wait time for a doctors appointment is 3 to 4 weeks
I rely on telehealth for when my prescription medication runs out

Limiting telehealth would make me have to travel further or actually have to go without my medication

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]

From: [REDACTED]
To: [medboardconsultation](#)
Subject: Consultation: Revised Telehealth Guidelines - [REDACTED]
Date: Monday, 13 February 2023 6:43:23 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

My name is [REDACTED],

I am 31 and live in [REDACTED].

Online med certs where it feels pointless taking up appointments from people who really need it. It's also impossible to find a same day appointment as I don't plan sick days!

Online med certs where it feels pointless taking up appointments from people who really need it. It's also impossible to find a same day appointment as I don't plan sick days

Access to online telehealth should not be removed until there is an independent inquiry into the effect its removal would have on the hundreds of thousands of Australians who rely on it.

Thank you.

[REDACTED]