



Code of conduct



Information for the public

What is the shared Code of conduct?

Did you know these professions share a Code of conduct?

- ✓ Aboriginal and Torres Strait Islander Health Practice
- ✓ Chinese medicine
- ✓ Dental
- ✓ Physiotherapy
- ✓ Optometry
- ✓ Osteopathy
- ✓ Pharmacy
- ✓ Occupational therapy
- ✓ Chiropractic
- ✓ Medical radiation practice
- ✓ Podiatry
- ✓ Paramedicine

The shared Code of conduct (the code) can help you understand what you can expect from these registered health practitioners and if their care meets professional standards. The shared Code of conduct does not apply to the medical, midwifery, nursing, and psychology professions who have their own codes of conduct or ethics.

What the code says

The code says you can expect registered health practitioners to:

1. treat you with respect whatever your culture, beliefs and choices
2. provide culturally safe care if you are an Aboriginal and/or Torres Strait Islander person
3. maintain your privacy and confidentiality and keep records about your care
4. listen to you and give you information about your health in a way you understand
5. help you to get the care that you need
6. explain if things go wrong and work with you to fix them
7. work respectfully with others to help get the best outcome for you
8. work to keep you and the community healthy
9. put your safety first and reduce risks by working in their area of expertise and staying up to date with knowledge and skills
10. are honest and trustworthy and behave professionally
11. support students and practitioners being mentored to provide you with safe and effective healthcare, and
12. recognise the importance of evidence-based and ethical research in your healthcare.

To read the full code of conduct please visit www.ahpra.gov.au/Publications/Code-of-conduct.

Are you worried a health practitioner's conduct could put you, other patients or the public at risk? For more information you can visit www.ahpra.gov.au/Notifications/Concerned-about-a-health-practitioner or call us on 1300 419 495 (within Australia).